

SILVER PAW PET RESORT - CLIENT GROOMING AGREEMENT

Current Vaccinations/Veterinarian Information:

By signing this contract, owner verifies their pet(s) are current on Rabies, Distemper and Bordetella vaccinations, and that their dog(s) is healthy to the owner's knowledge.

Aggressive or Dangerous Pets:

Owners **MUST** inform Silver Paw Pet Resort if your pet(s) bite, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer.

Silver Paw Pet Resort reserves the right to refuse/stop services for any such pet(s) at any time, before or during the grooming process, and charge a handling fee for Aggressive Dogs in addition to the regular grooming charge.

Accidents:

There is always the possibility that an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible injuries could occur including cuts, nicks, scratches, quicking of nails, etc. Every effort will be made to insure your pet is groomed as safely as possible.

Health, Medical Problems & Senior Pets:

Grooming procedures can sometimes be stressful, especially for a senior or ill pet. Grooming can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets with underlying issues have a greater chance of injury, these pets will be groomed for cleanliness and comfort.

Matt Removal:

Pets with matted coats need extra attention during their grooming session. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Heavy matting on ears can increase the risk of hematomas requiring the need for medical attention. We will do our best to advise and prevent all probabilities of issues during the grooming process. Because there is extra work and care for de-matting, there will be an extra charge for this process.

Parasites:

If fleas or ticks are found during the grooming process, your pet will 1st receive a flea bath to kill the parasites and an extra charge will be applied. We cannot risk infestation into our facility. Ticks found will be removed and an additional charge may be applied. Please note that parasites are a health hazard to your pet as well as to humans. If parasites are found, we recommend a fecal prior to next visit. And highly recommend that you treat your home and environment.

No Call No Show/ Missed Appointments:

No shows and last minute cancellations (less than 24 hours notice) or continuous rescheduling are subject to a **\$25 FEE PER PET** which will be charged and pre-paid - prior to rescheduling any future appointments. We understand that there are emergency situations and will work with you, but not at a continued basis.

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In the best interest of your pet, this contract/agreement will give Silver Paw Pet Resort permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first, and then take your pet to Wentworth Animal Hospital. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing of this contract/agreement.

By signing this contract you (or your Agent) agree to hold Silver Paw Pet Resort, Its owners, operators, employees, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet(s), either known or unknown to Silver Paw Pet Resort. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.

I have read the above Agreement entirely and have had the opportunity to discuss its terms with Silver Paw Pet Resort to my satisfaction, and agree to its terms in its entirety.

Owners Printed Name: _____

Signature: _____ Date: _____

Pet's Name: _____ Breed: _____

Pet's Name: _____ Breed: _____

Pet's Name: _____ Breed: _____

NOTES: _____

